



USER GUIDE

TRIOCLEAR INTEGRATION
APPLICATION ON MEDIT LINK

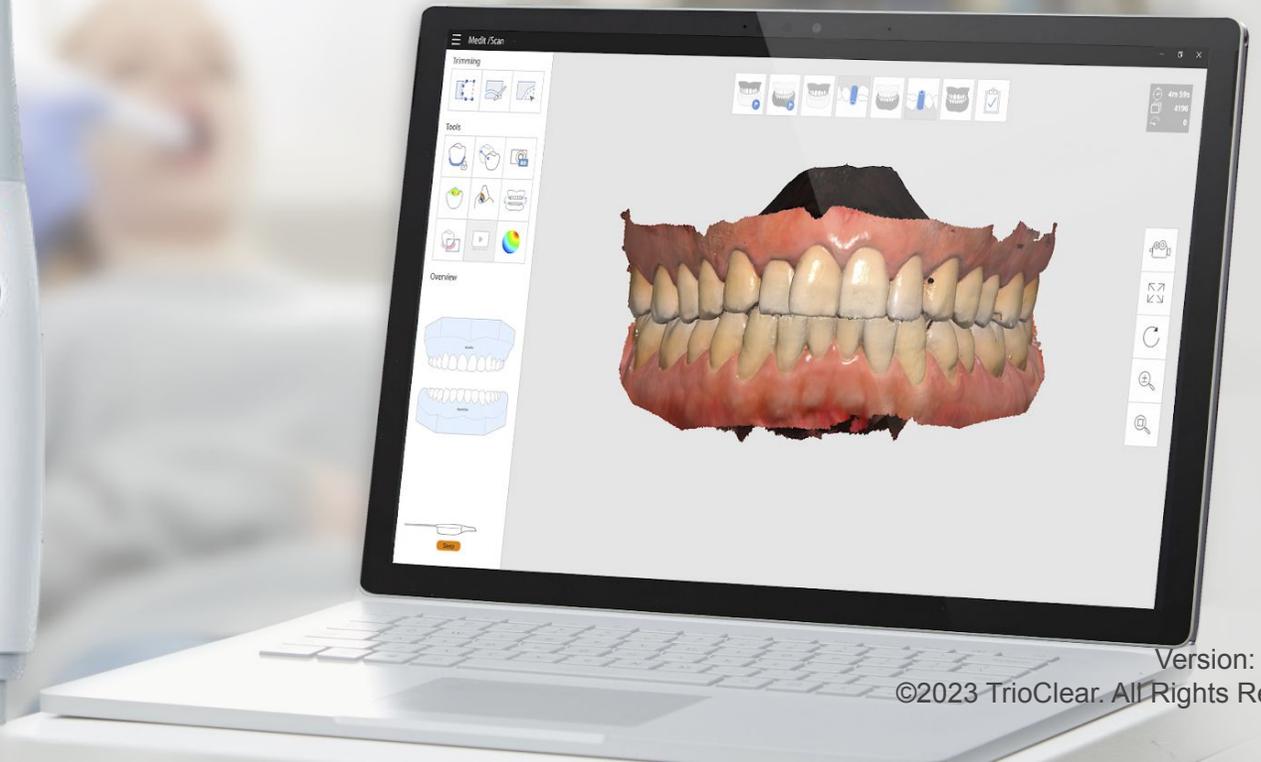


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Part 1 **Introduction**

Part 1.

Introduction

Medit Link is a collaborative tool designed to facilitate communication between clinics and labs to support patient-centered workflows. It includes tools according to your business type (Clinic or Lab) and specific features can be used according to the account type. Medit Link helps users manage a series of digital dentistry workflows including scanning with Medit's intraoral and table top scanners, prostheses order and manufacturing process for prosthesis through a user-friendly system.

A new integration between Medit Link and TrioClear Doctor Submission Portal allows for simplified and seamless uploads of reliable intraoral scan files.



Part 1.

Introduction

 Important note to Apple macOS user

Currently the TrioClear Integration App in Medit Link is NOT compatible with Apple device in macOS.

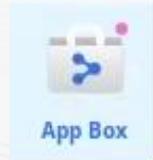
More compatible versions are upcoming. Stay Tuned!

Part 2
Download “TrioClear Integration” Application

Part 2.

Download “TrioClear Integration” Application

1 After login to Medit Link system, go to “App Box” section.

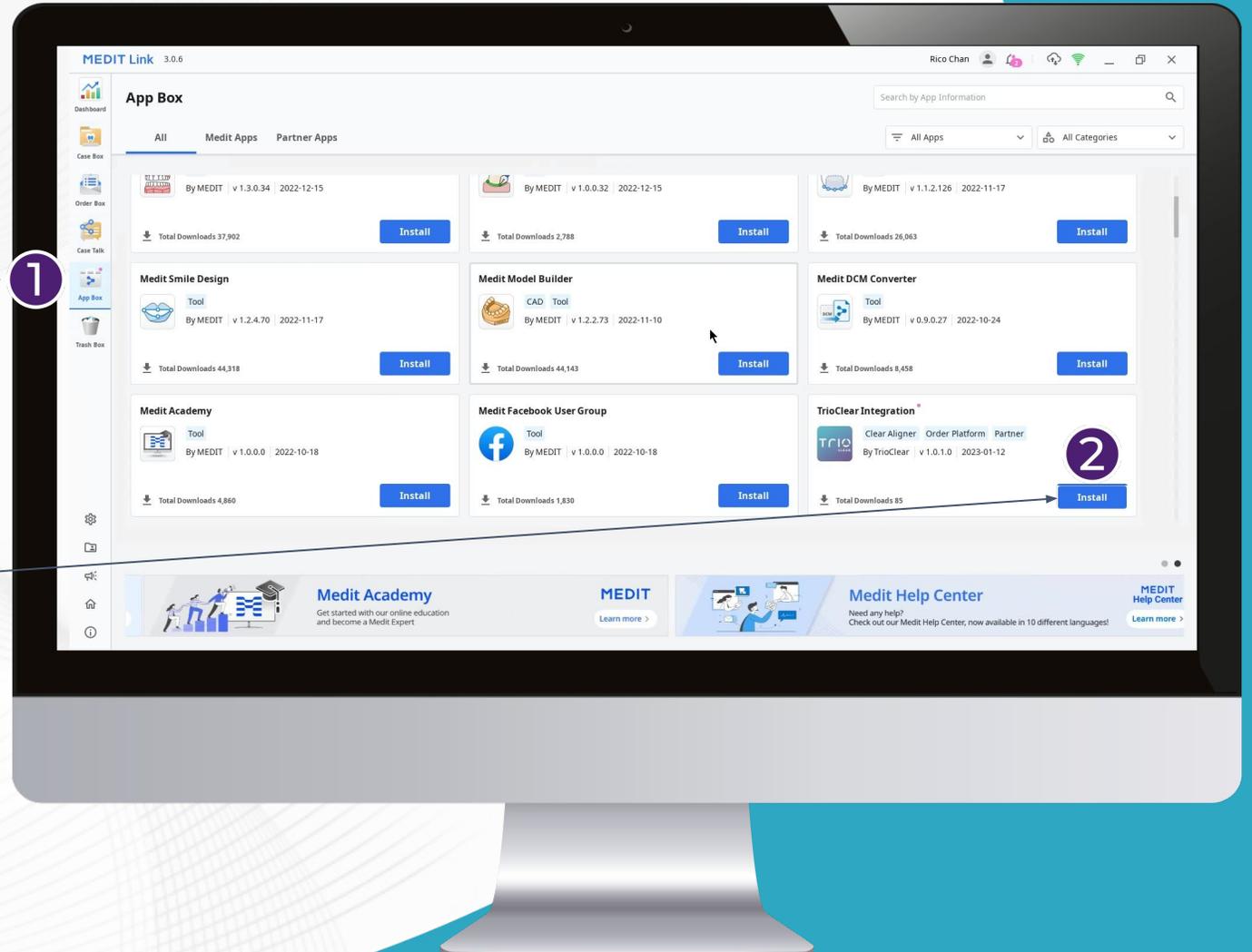


1

2 Find the “TrioClear Integration” application and the press “Install” button.



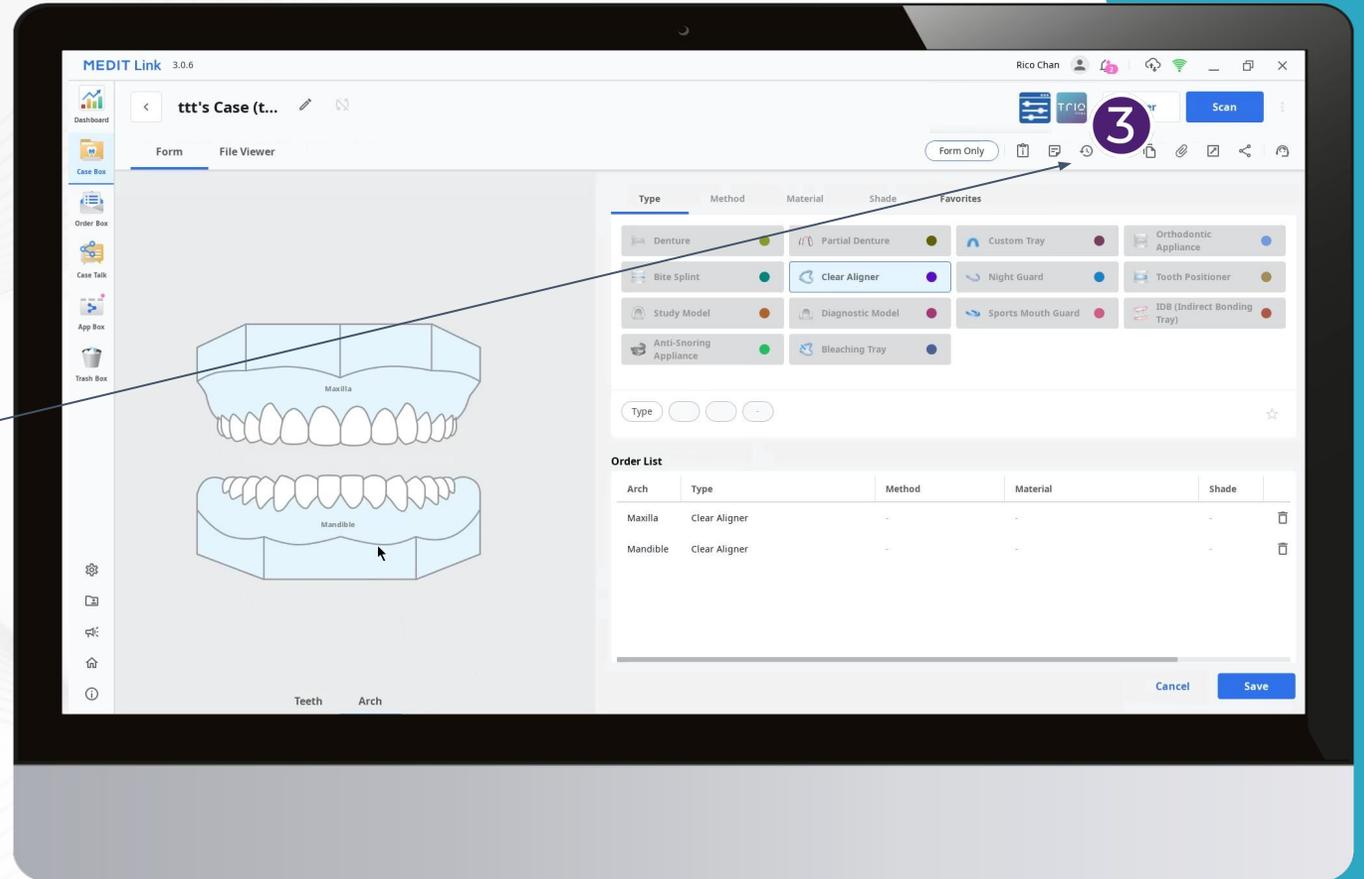
2



Part 2.

Download “TrioClear Integration” Application

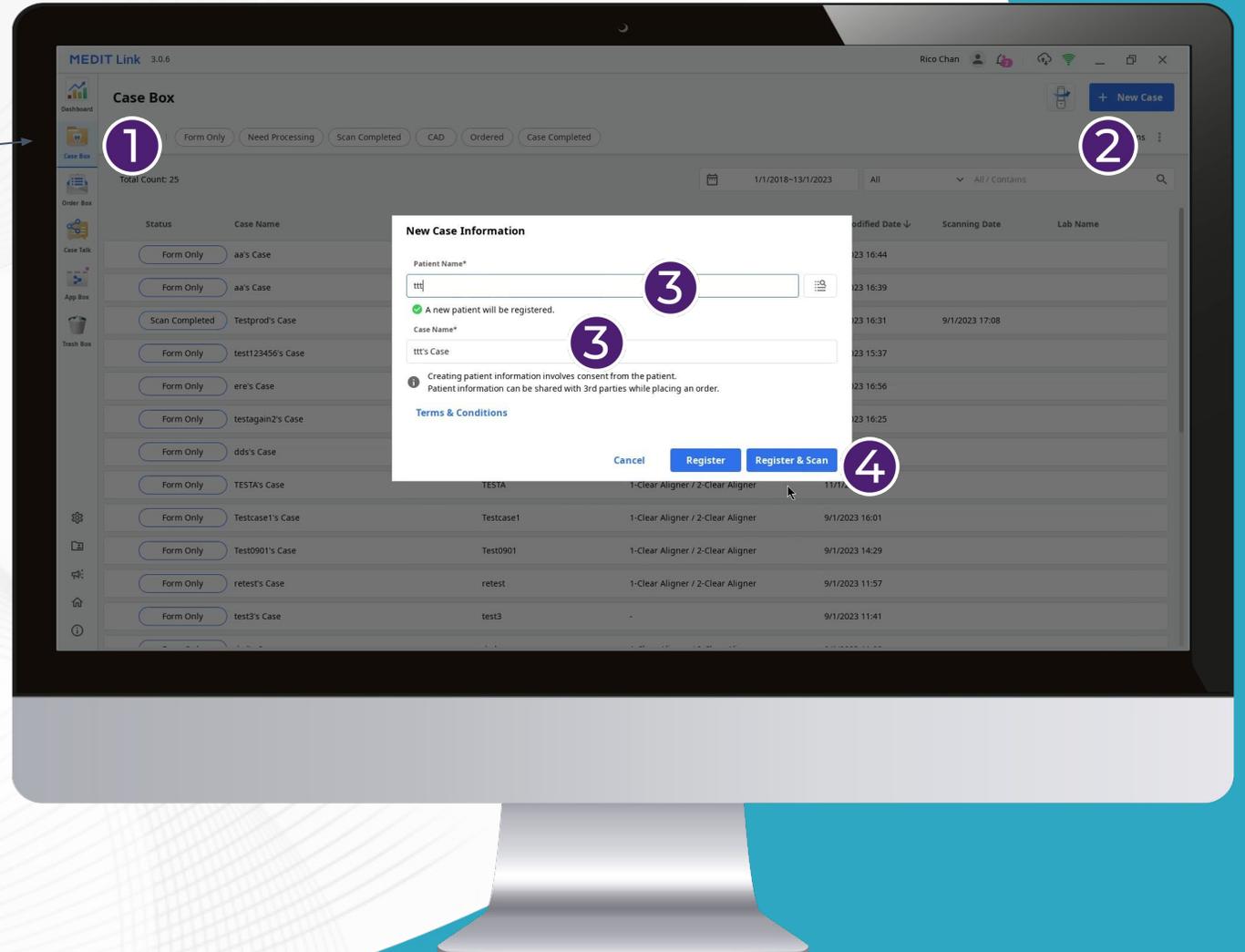
3 Once the installation is completed, you will see the below TrioClear icon, next to the “Order” button in each scan file under the “Case Box” section.



Part 3
Create a Scan File for TrioClear Cases

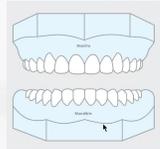
Part 3. Create a New Case

- 1 Go to Case Box section under Medit Link.
- 2 Press the “New Case” button.
- 3 Input a patient’s name and a case name.
- 4 Press the “Register & Scan” button.



Part 3. Scan Files

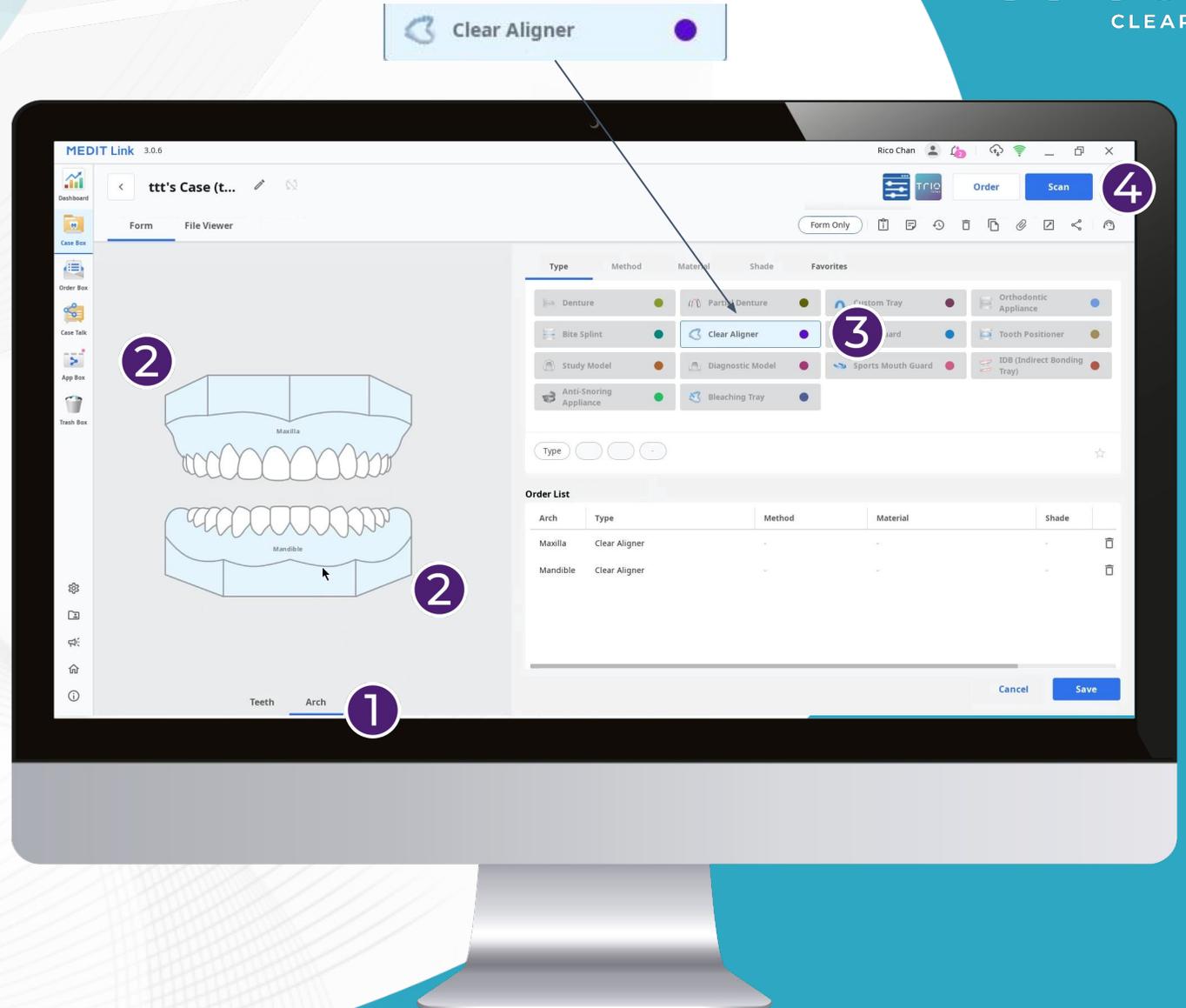
- 1 Choose "Arch".
- 2 Press both "Maxilla" & "Mandible" on the intraoral diagram.
(Press control button on the keyboard to select both Arch)



- 3 Press the "Clear Aligner" button.

- 4 Press the "Scan" button. 

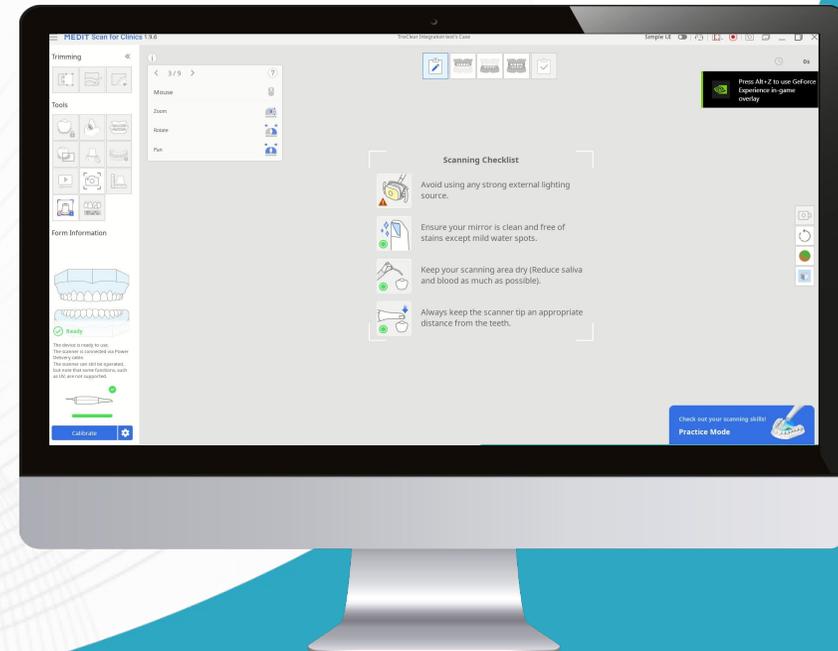
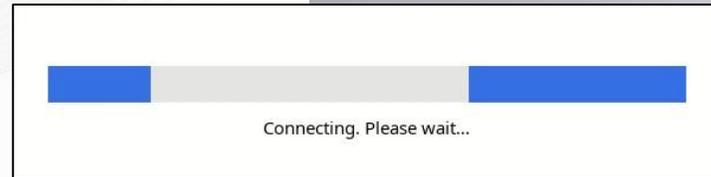
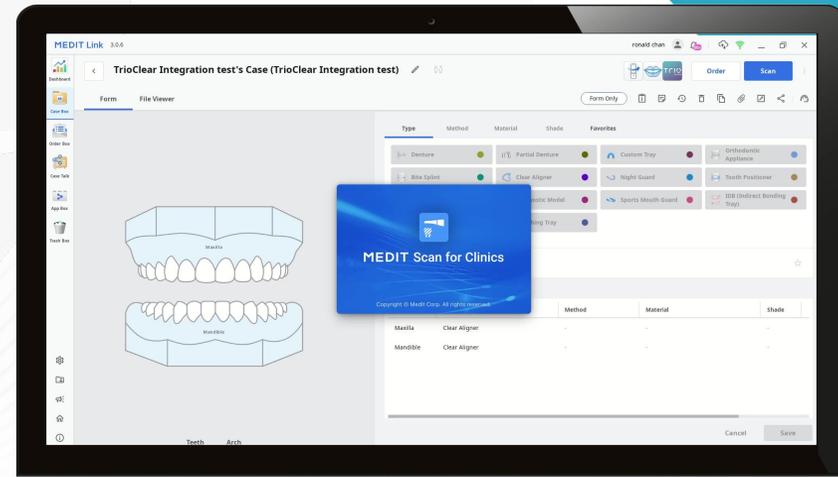
 Reminder: Please scan all Maxilla, Mandible and Occlusion for TrioClear case submission.



Part 3. Scan Files



Note: It will take little processing time to reaching the page of “Scanning Checklist”.



Part 3. Scan Files

There are 5 icons at the top center of the “Scanning Checklist” Page for TrioClear Integration:

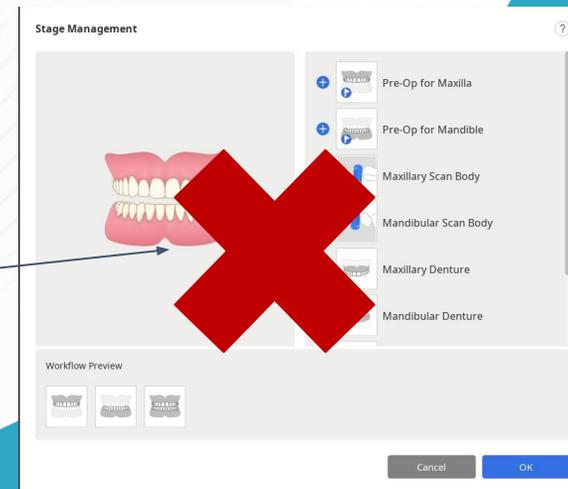
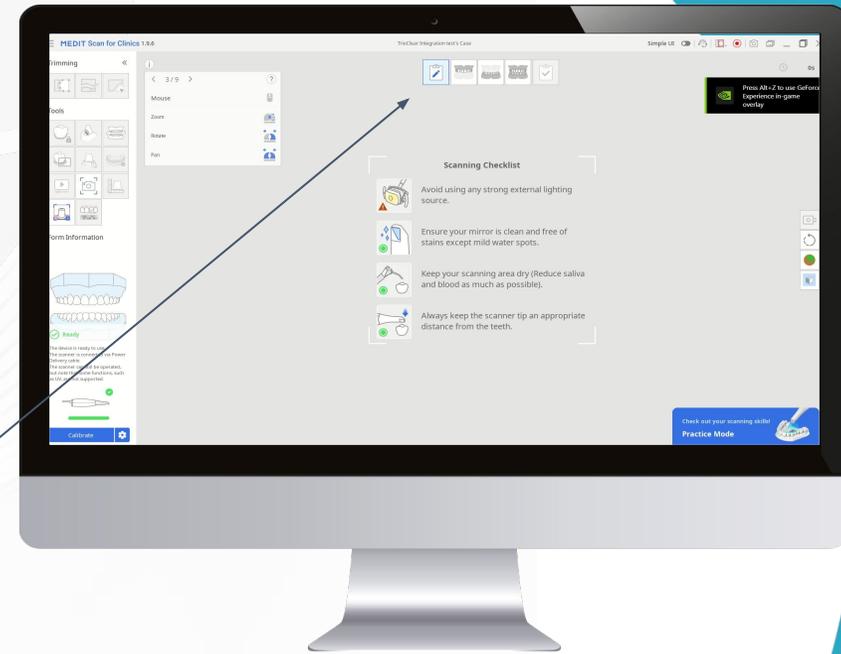
- Stage Management
- Maxilla Scan
- Mandible Scan
- Occlusion Scan
- Complete



5 Press the Maxilla Scan icon to start the scanning



It is recommended to start with Maxilla Scan and follow the default scanning procedures in Medit Link. Do not add or remove scan stages in Stage Management.



Part 3. Scan Files

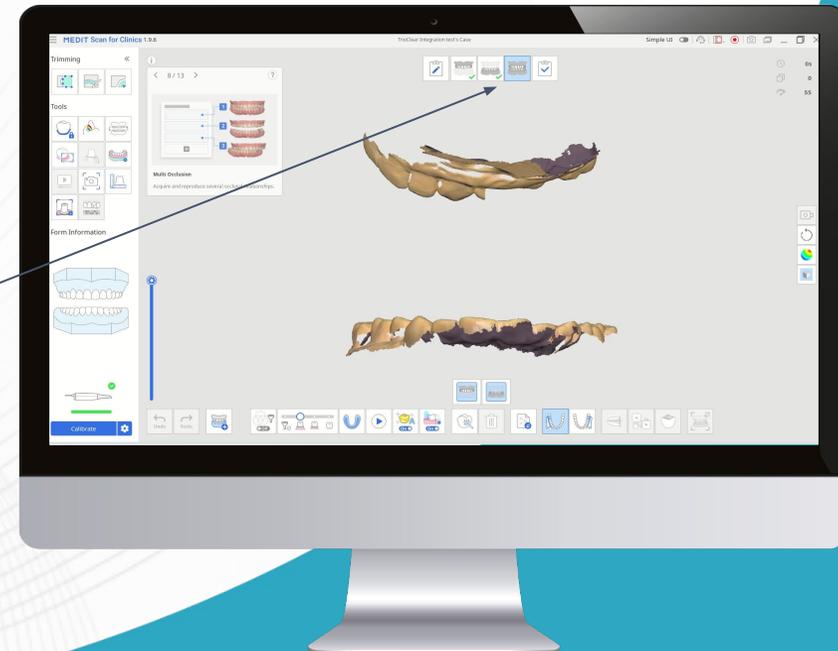
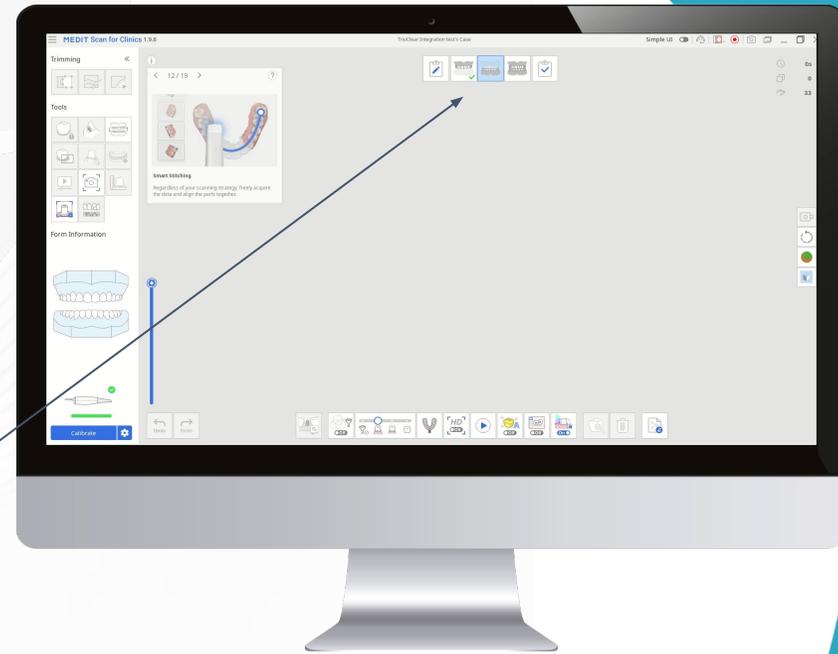
- 6 When the Maxilla Scan is completed, you will see a green tick on the scan button. Then you can press the Mandible Scan icon to proceed next scanning.



- 7 Press the Occlusion Scan button after the Mandible Scan is completed.



- 8 Press the Complete button after you have finished all scans.



Part 3. Scan Files



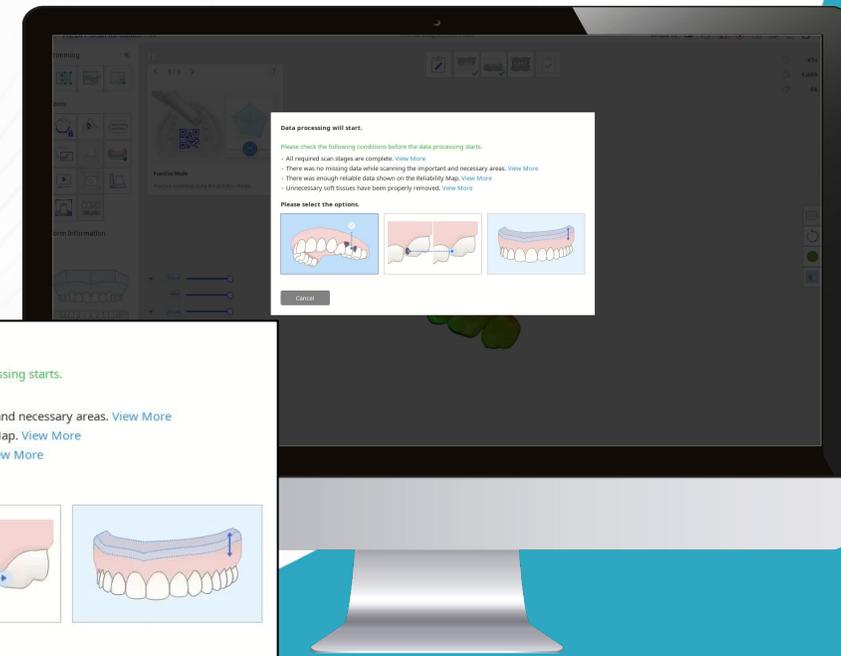
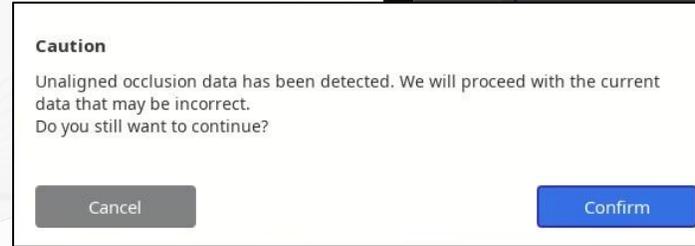
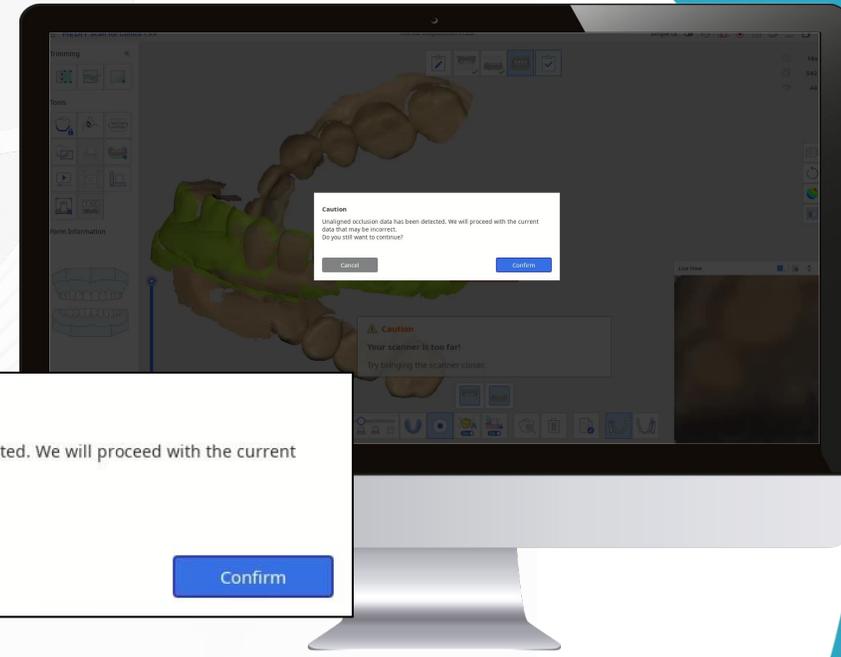
When unaligned scan data is detected, a popup message will be prompted for your confirmation.

9

Then you have to select the option on how Medit Link process your scan data.

Choose the option “Process Data (As it is)” on the left. An optimized 3D digital model will be created. The noise will be partly removed, and the areas with insufficient data will remain as empty spaces.

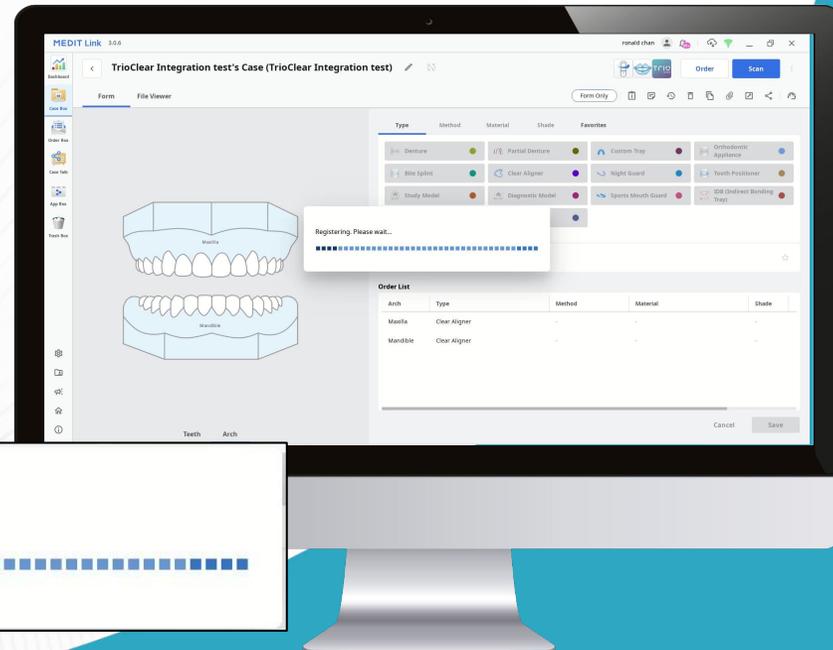
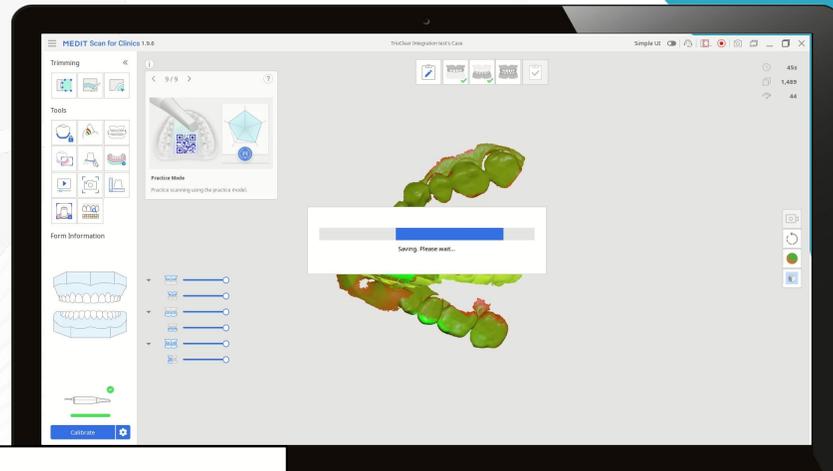
This step is very important to make sure the accuracy of the files for our designers to work on your clear aligner treatment plans.



Part 3. Scan Files



While Medit Link is processing your scanning data, there will be few processing screens.

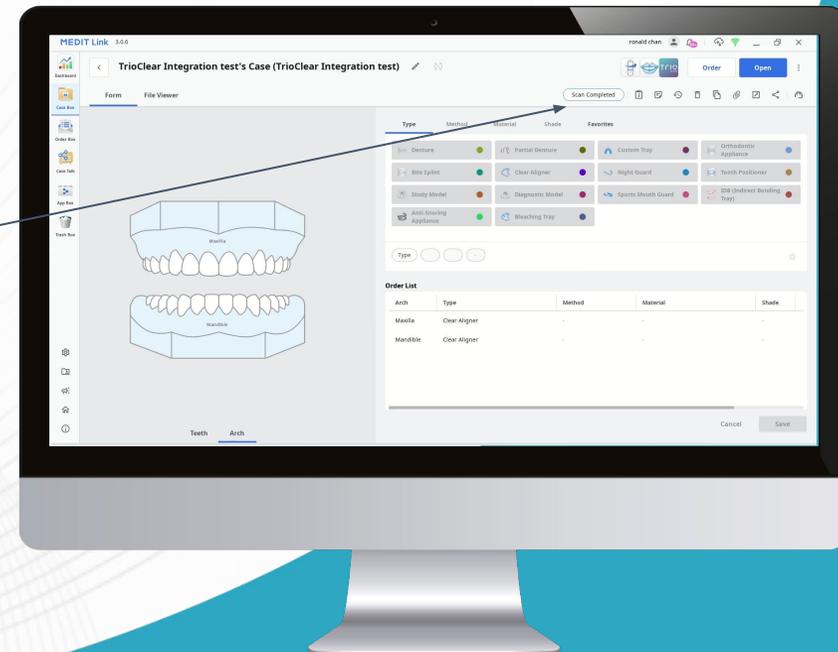
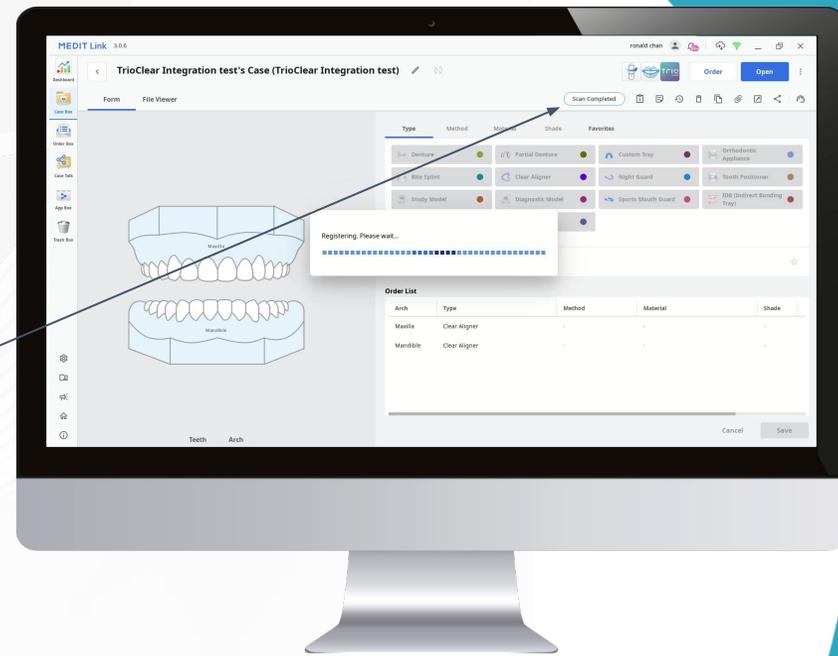


Part 3. Scan Files



You can check the status of data processing by looking at the toolbar. When the status changes to “Scan Completed”, you can move to the next step.

Scan Completed



Part 4

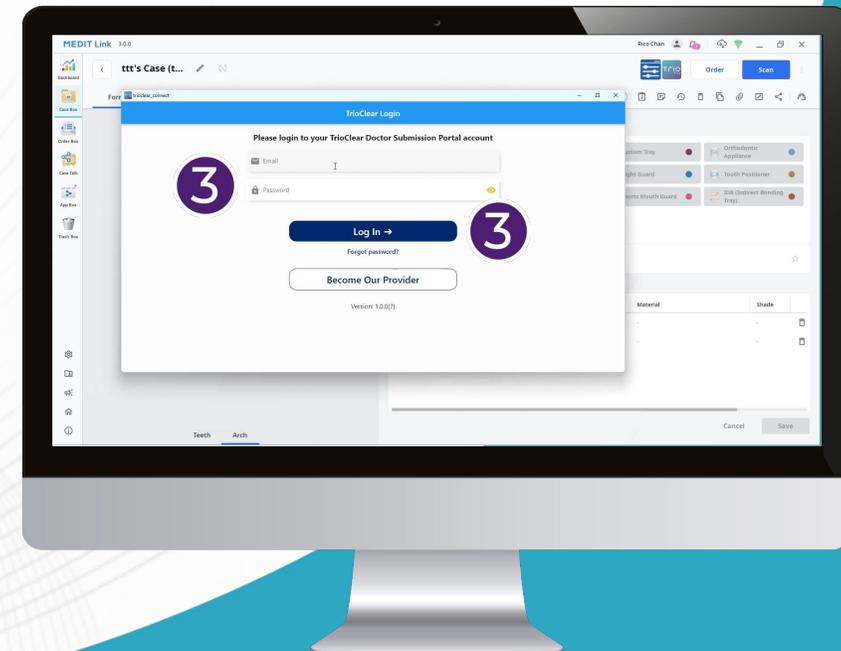
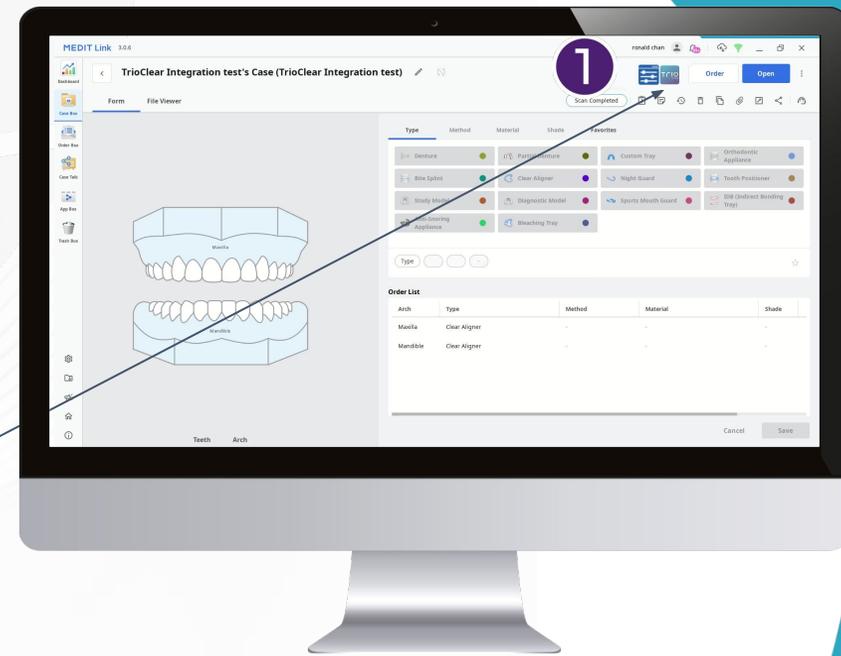
Connect with the Application

Part 4.

Connect with the TrioClear Integration Application

4.1 For Existing TrioClear Providers

- 1 After downloading the TrioClear Integration Application and completing Medit scan files, *instead of pressing the “Order” button, please **press the TrioClear icon** next to the “Order” button.*
- 2 Then, a popup window of the TrioClear login page will be prompted.
- 3 For existing TrioClear providers, you can login with the same email and password registered on the TrioClear Doctor Submission Portal (i.e. <https://pro.trioclear.com>) and then press “Log in”.



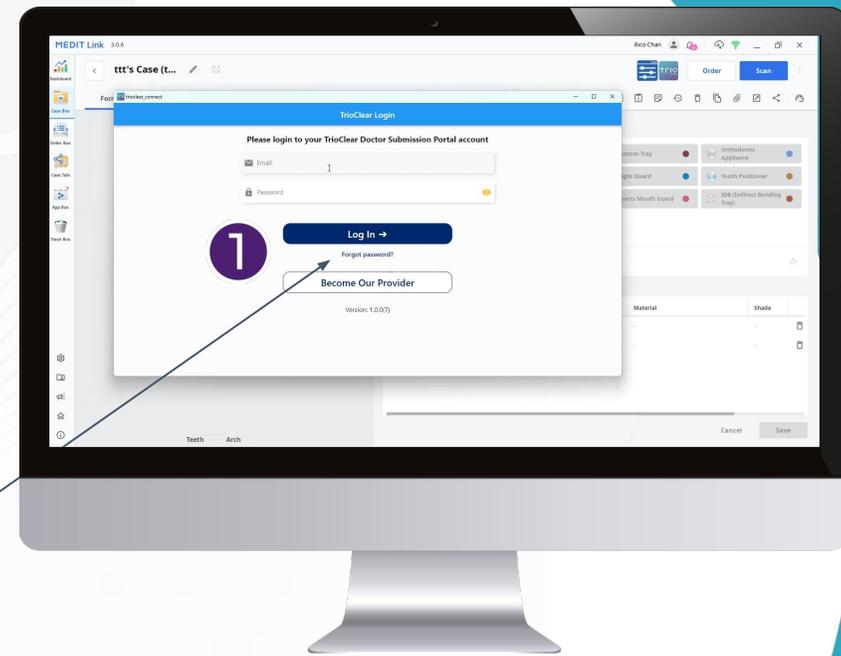
Part 4.

Connect with the TrioClear Integration Application

4.2 Forget Password

- 1 If you forget your password, press the “Forgot password?” button and you will be redirected to the TrioClear reset password page.
- 2 Input your registered email and press the “Recover” button. Then, you will receive an email with a link to reset your password

Forgot password?



Recover



Part 4.

Connect with the TrioClear Integration Application

4.3 For New TrioClear Providers

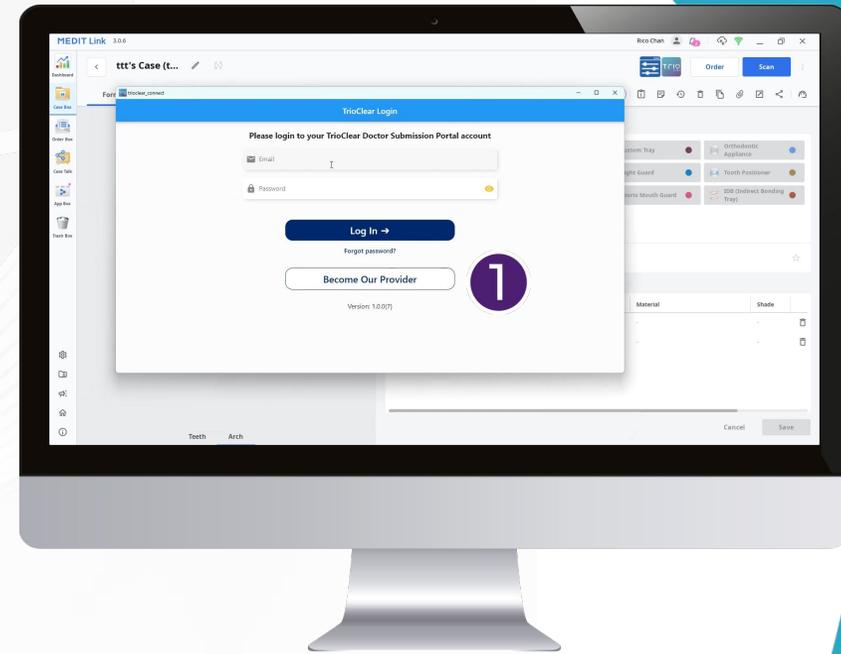
- 1 If you are new to TrioClear, and do not have an account for TrioClear Doctor Submission Portal, press the “Become Our Provider” button to register your account.
- 2 Fill in all the required information.

If you have a promotion code and are eligible to redeem it, please fill in the blank "Promotion Code".



After the registration, you can start to submit cases on the submission portal.

Note: You will receive an email for your account confirmation if we can assign your account to one of our distributors. Otherwise, we will have our representatives contact you for further questions.



Part 4.

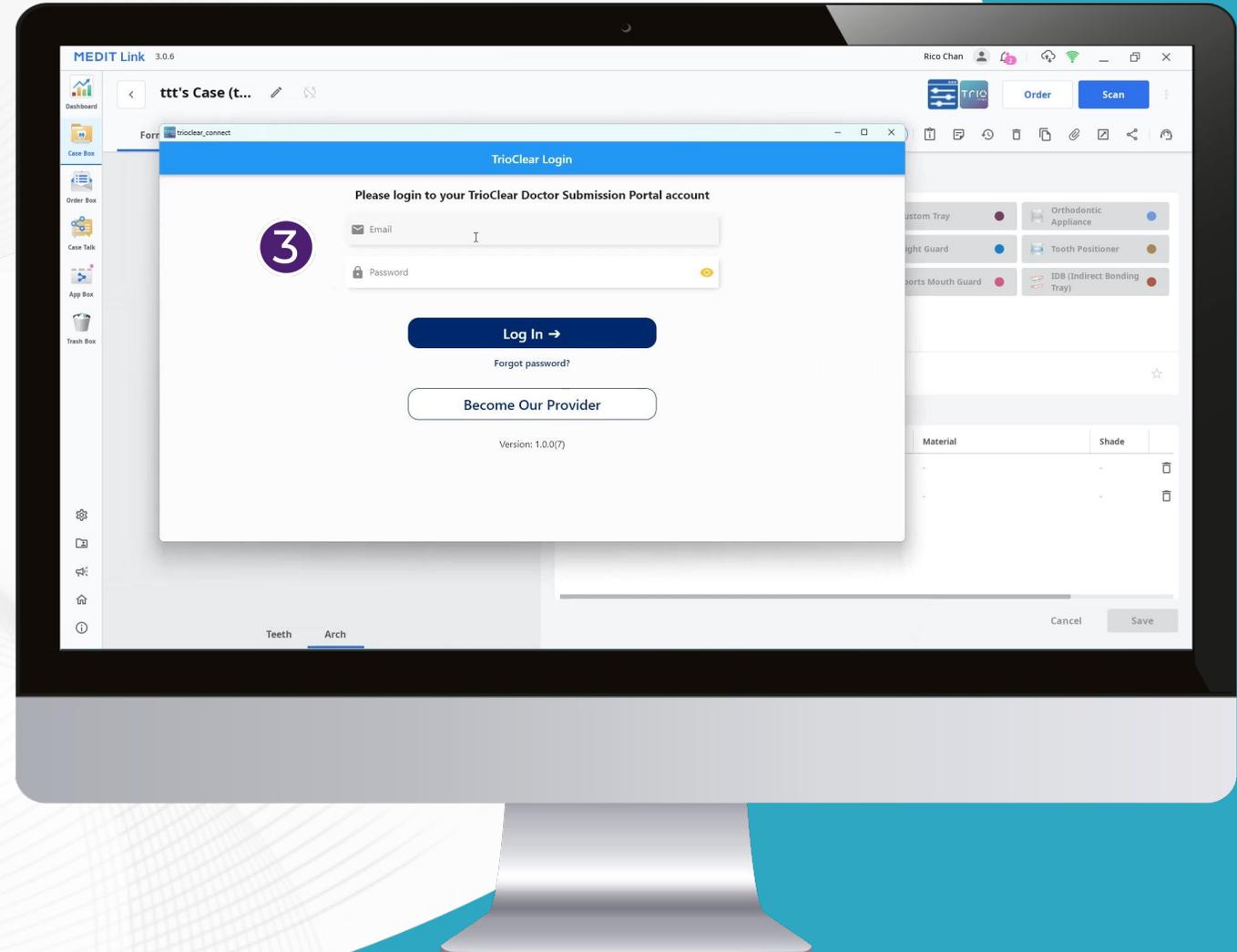
Connect with the TrioClear Integration Application

4.3 For New TrioClear Providers

3 Once you registered your account, go back to the TrioClear Login page on Medit Link and login with the same email and password for creating draft cases and submit STL files with the integration function.



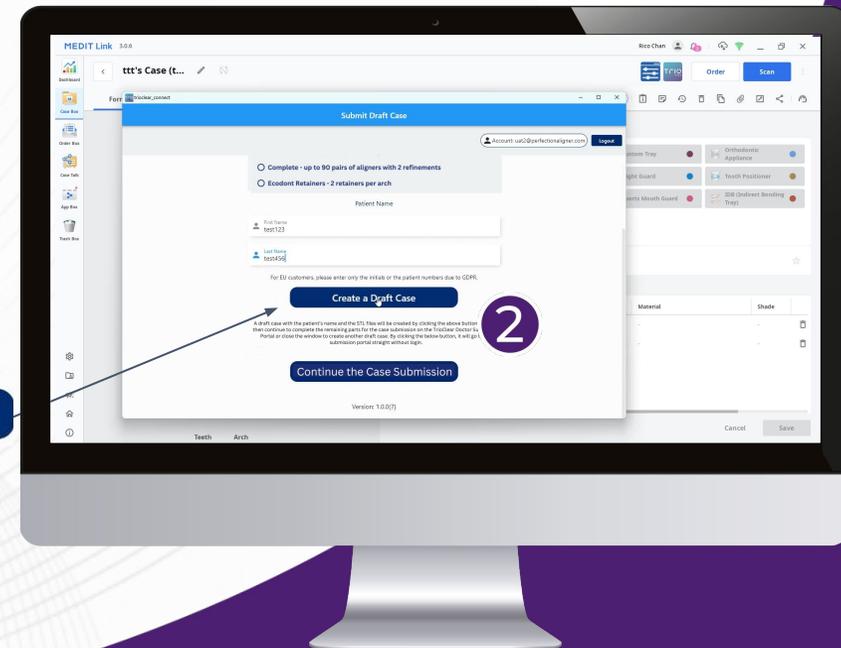
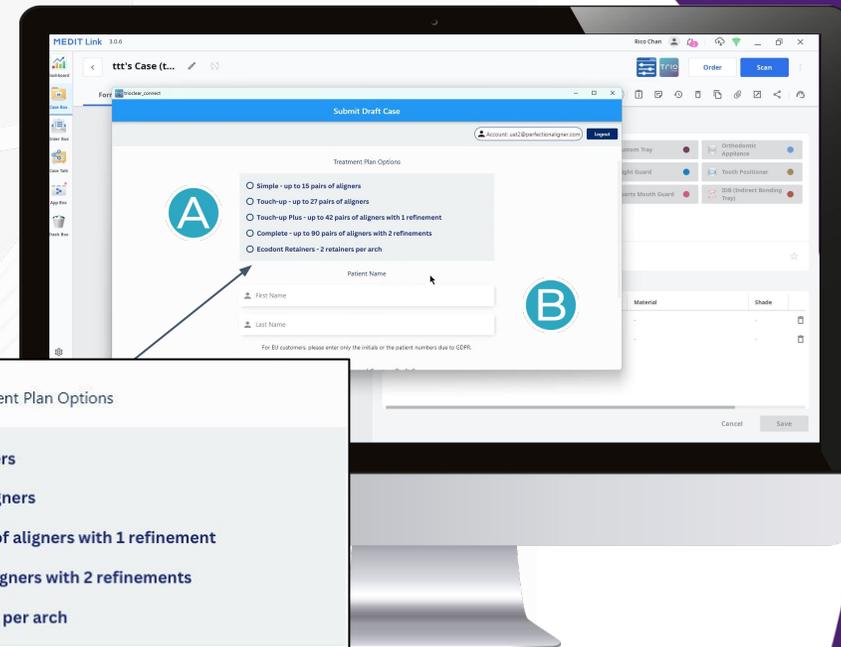
Alternatively, you can login on the TrioClear Doctor Submission Portal (i.e. <https://pro.trioclear.com>) to create new cases and submit STL files individually.



Part 5
Create a Draft Case with the Application

Part 5. Create a Draft Case with the Application

- 1 After login successfully with your TrioClear account on Medit Link, you will see the page of “Submit Draft Case”.
- A To create a draft case, please choose a specific treatment option:
 - Simple - Up to 15 pairs of aligners
 - Touch-up - Up to 27 pairs of aligners
 - Touch-up Plus - Up to 42 pairs of aligners with 1 refinement
 - Complete - Up to 90 pairs of aligners with 2 refinements
 - Ecodont Retainer - 2 retainers per arch
- B Fill in a patient name.
(will be used to identify the patient’s STL files)
- 2 Press the “Create a Draft Case” button to create a draft case with the patient’s name and the STL files.



Part 5. Create a Draft Case with the Application

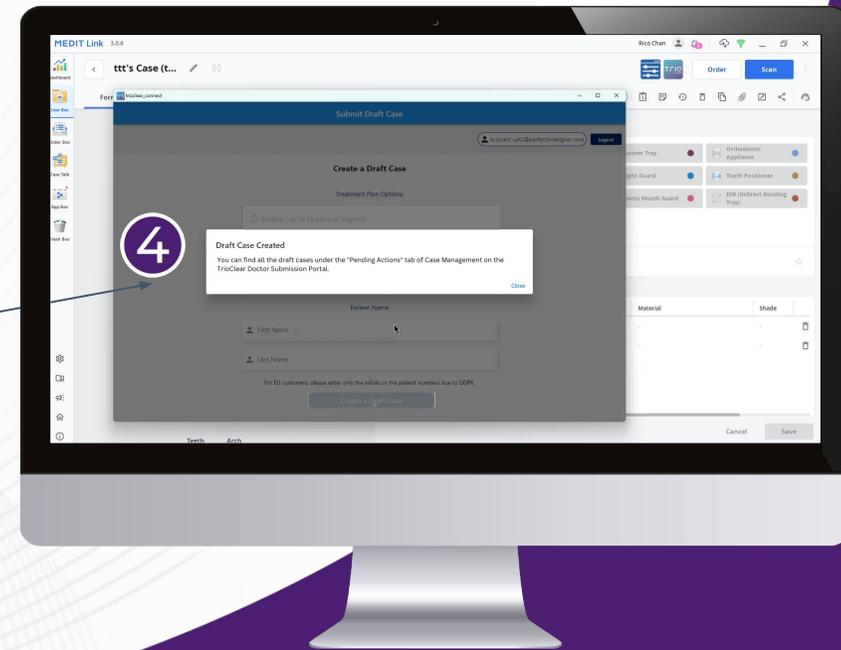
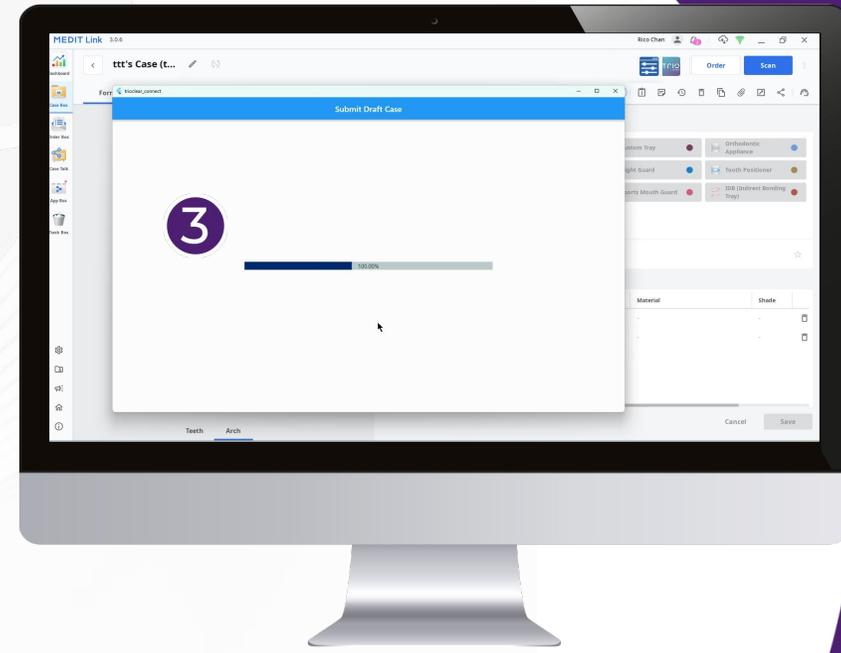
- 3 Please wait for files to be transferred to the TrioClear Doctor Submission Portal.

- 4 When it is completed, you will receive a Draft Case Created message, which means you can find the draft case with the patient's name and corresponding STL files on the submission portal.

Draft Case Created

You can find all the draft cases under the "Pending Actions" tab of Case Management on the TrioClear Doctor Submission Portal.

[Close](#)



Part 6
TrioClear Doctor Submission Portal

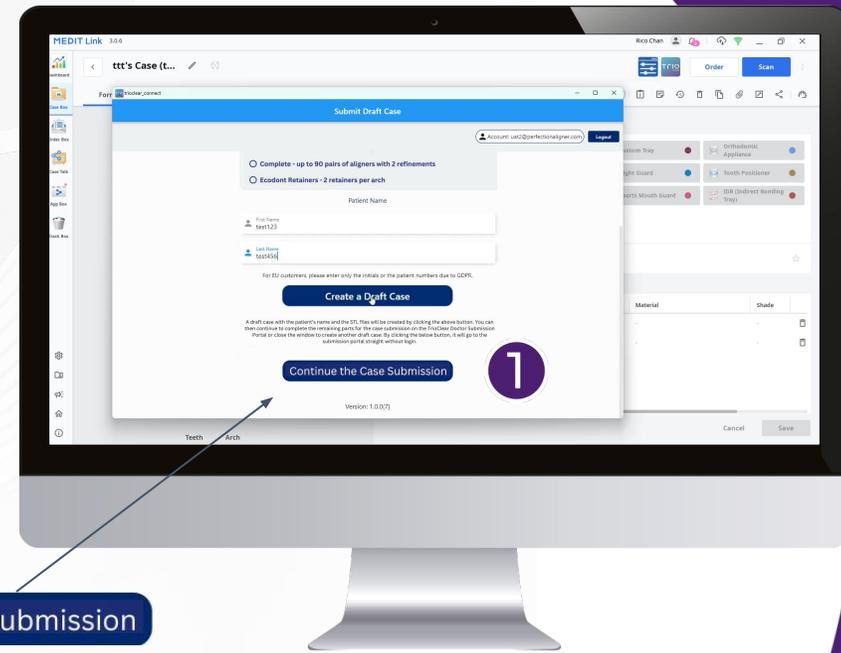
Part 6.

Doctor Submission Portal

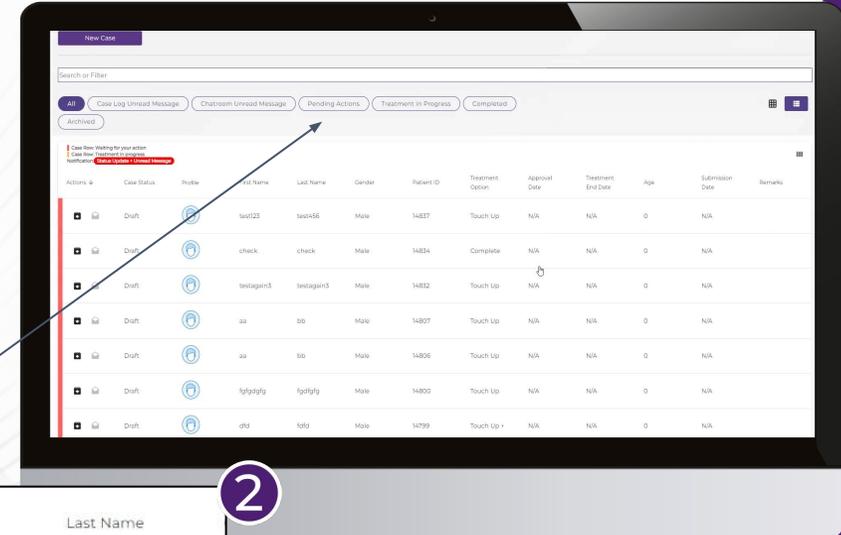
6.1 View & Submit the Draft Cases

1 After creating a draft case, you can continue to complete the remaining parts for the case submission on the TrioClear Doctor Submission Portal or close the window to create another draft case. By clicking the “Continue to Case Submission” button, it will lead you to the submission portal straight without login.

2 Please click the “Pending Actions” tab under Case Management to search for all the draft cases.



Continue the Case Submission



Pending Actions

Actions	Case Status	Profile	First Name	Last Name
	Draft		test123	test456

2

Part 6.

Doctor Submission Portal

6.1 View & Submit the Draft Cases

3 In the draft cases, patients' names and STL files were automatically uploaded correspondingly. All you have to continue to fill in the required information to submit the case:

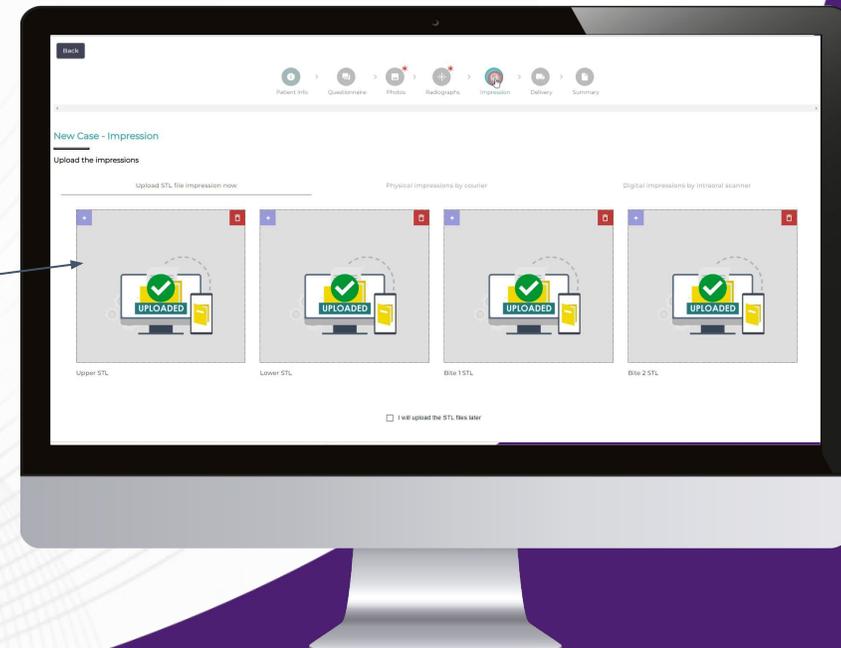
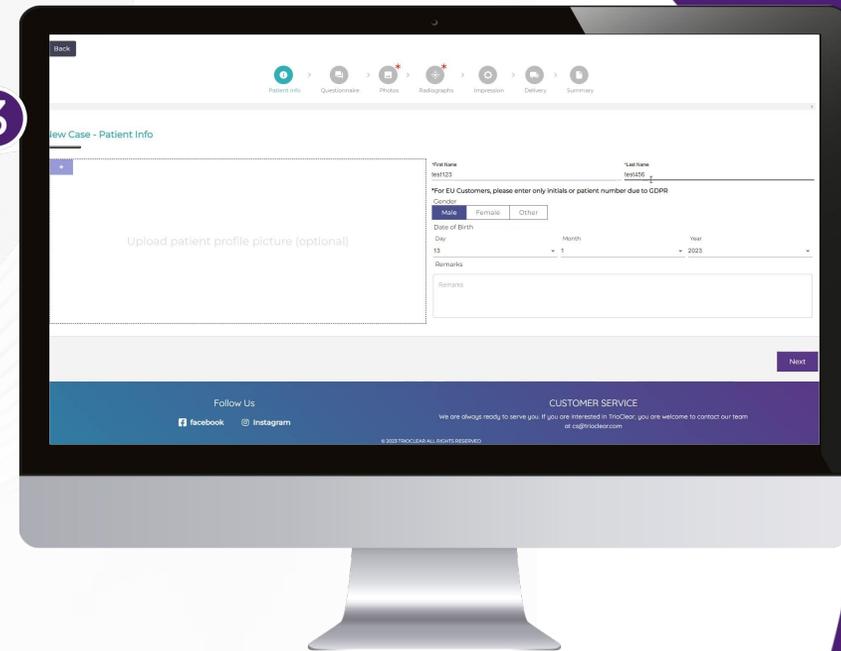
- Patient Information
- Questionnaire (Prescription)
- Patient Photos
- Patient Radiographs
- Delivery Information



4 Press the "Submit" button at "Summary" section when all the information is ready.

Submit

3



Part 6. Doctor Submission Portal

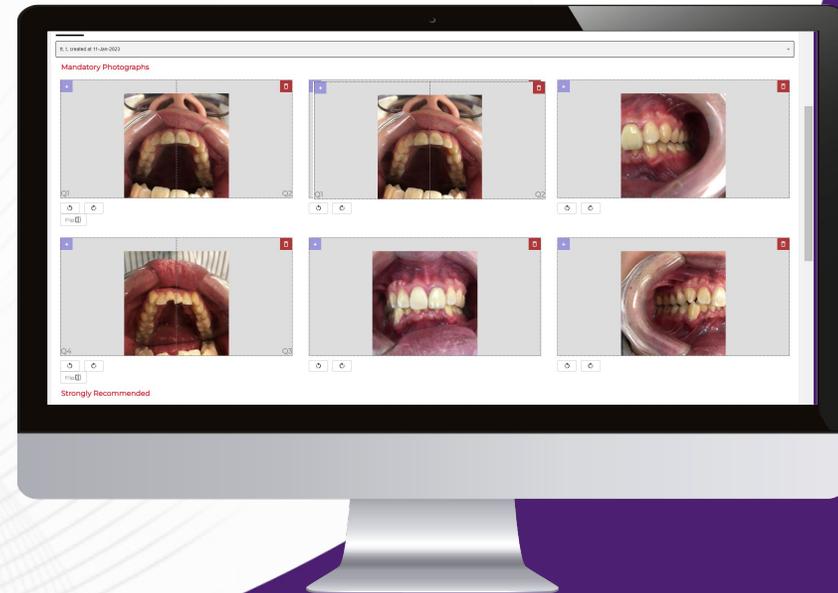
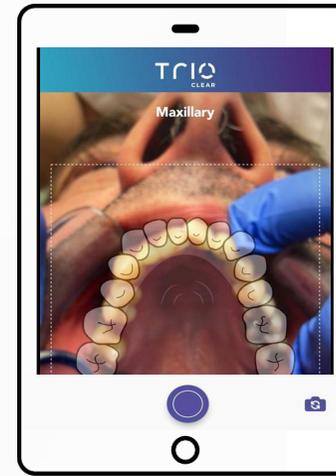
6.2 Doctor Mobile App (Coming Soon)

For easier case management, you can download Doctor Mobile App to facilitate case submission and case management. Patient photos and data will be synchronized seamlessly to the TrioClear Doctor Submission Portal in app.

Other key functions include:

- Patient Management
- Treatment Plan Approval
- Case Log Review
- Stay on Track with Patients' Progress

The Doctor Mobile App will be ready soon in March and the Patient Mobile App in April. More updates will be on the TrioClear websites. Stay tuned!



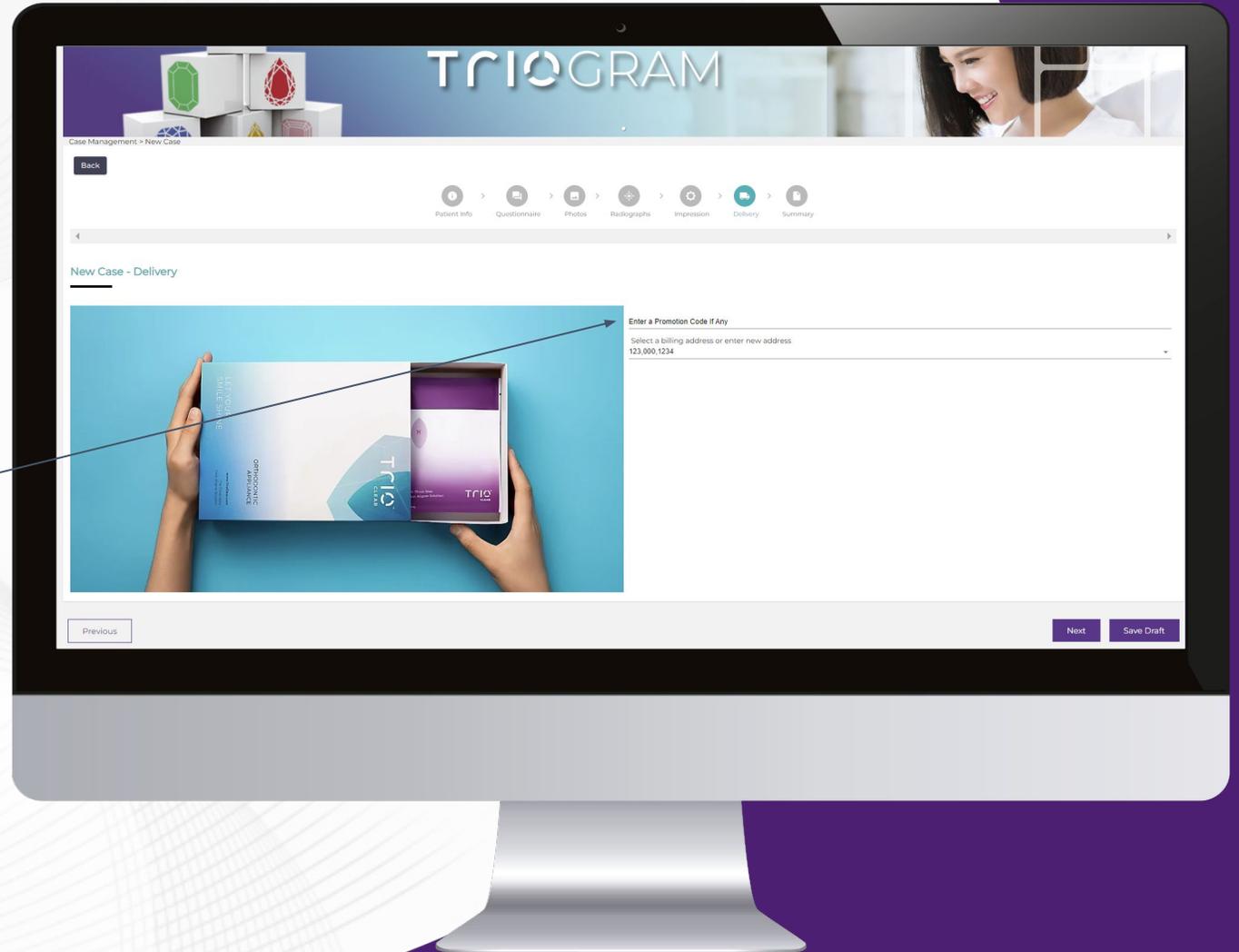
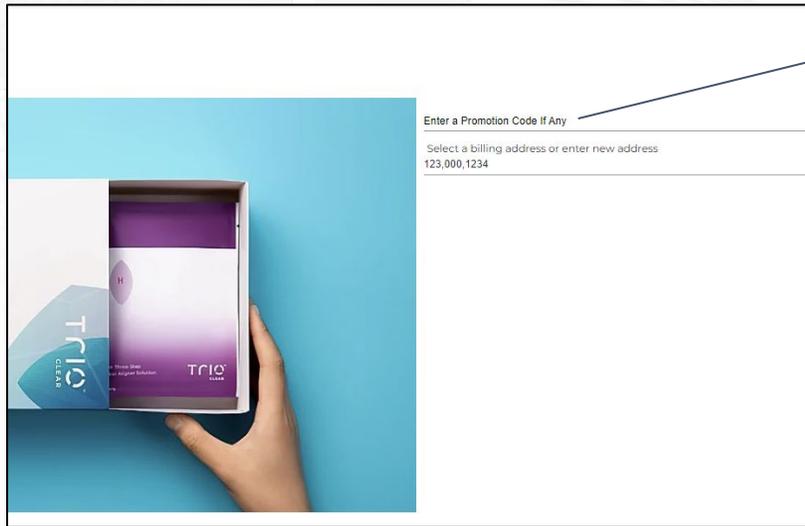
Part 6. Doctor Submission Portal

6.3 Promotion Code



Note:

If you have a promotion code, and you are eligible to redeem, you can input it after clicking “Enter a Promotion Code if Any” under the “Delivery” section.



Part 7

Partner with TrioClear on Medit Link

Part 7.

Partner with TrioClear on Medit Link

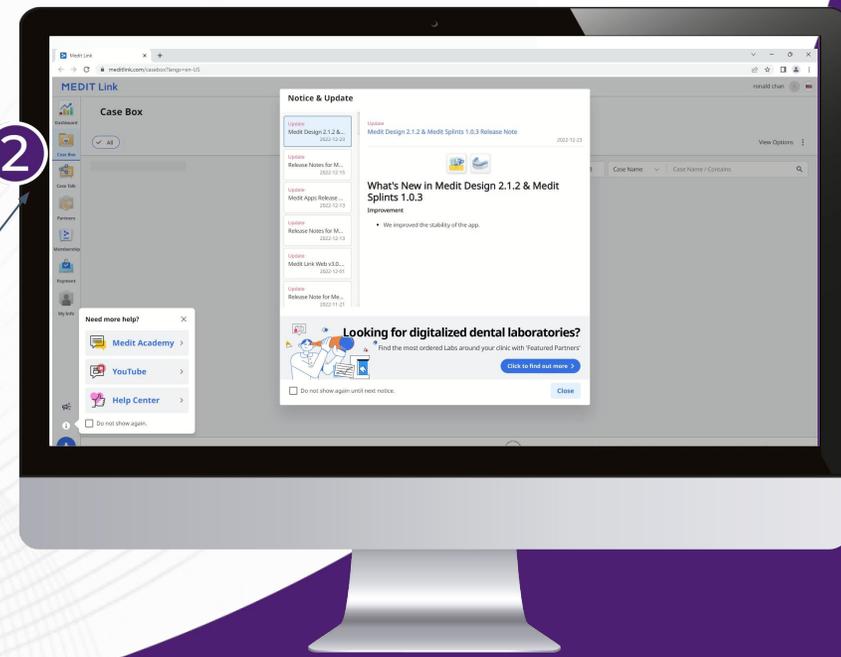
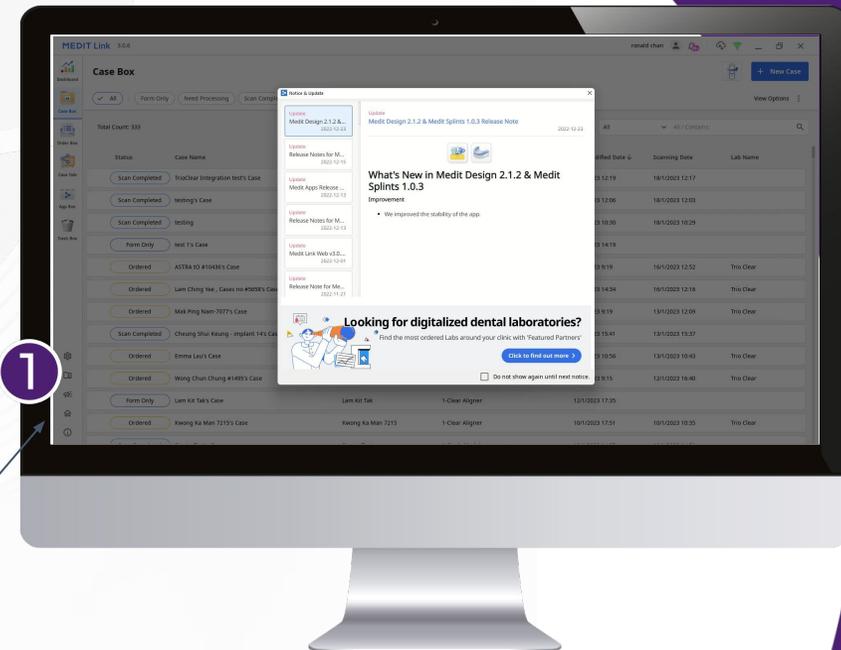
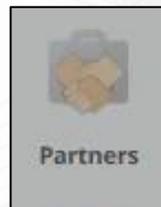
7.1 Add Partnership

Instead of using TrioClear Integration Application on Medit Link, you can also send your STL files to TrioClear via the “Order” page after file scanning.

1 Press the “Home” button on Medit Link and it will bring you to Medit Link website platform in your web browser.



2 Press “Partners” at the toolbar on the left hand side.



Part 7.

Partner with TrioClear on Medit Link

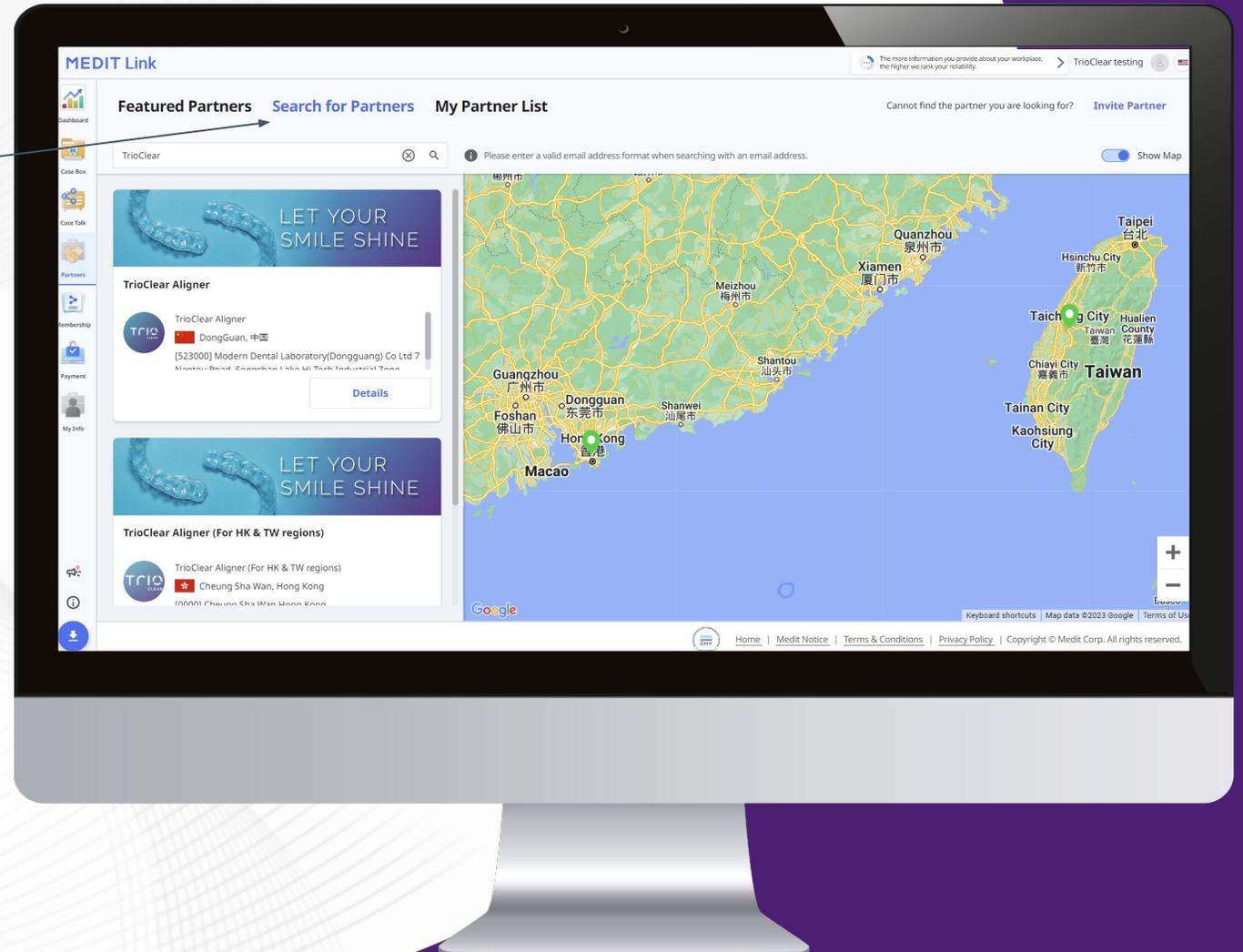
7.1 Add Partnership

- 3 Choose the tab of “Search for Partners”.
- 4 Type “TrioClear” in the search bar and you find the search results of TrioClear.

 **Note:**
You will see two results, choose the option according to the country of your dental practice based:

TrioClear Aligner (For HK & TW region)
Hong Kong SAR & Taiwan

TrioClear Aligner
Other countries except Hong Kong SAR & Taiwan



Part 7.

Partner with TrioClear on Medit Link

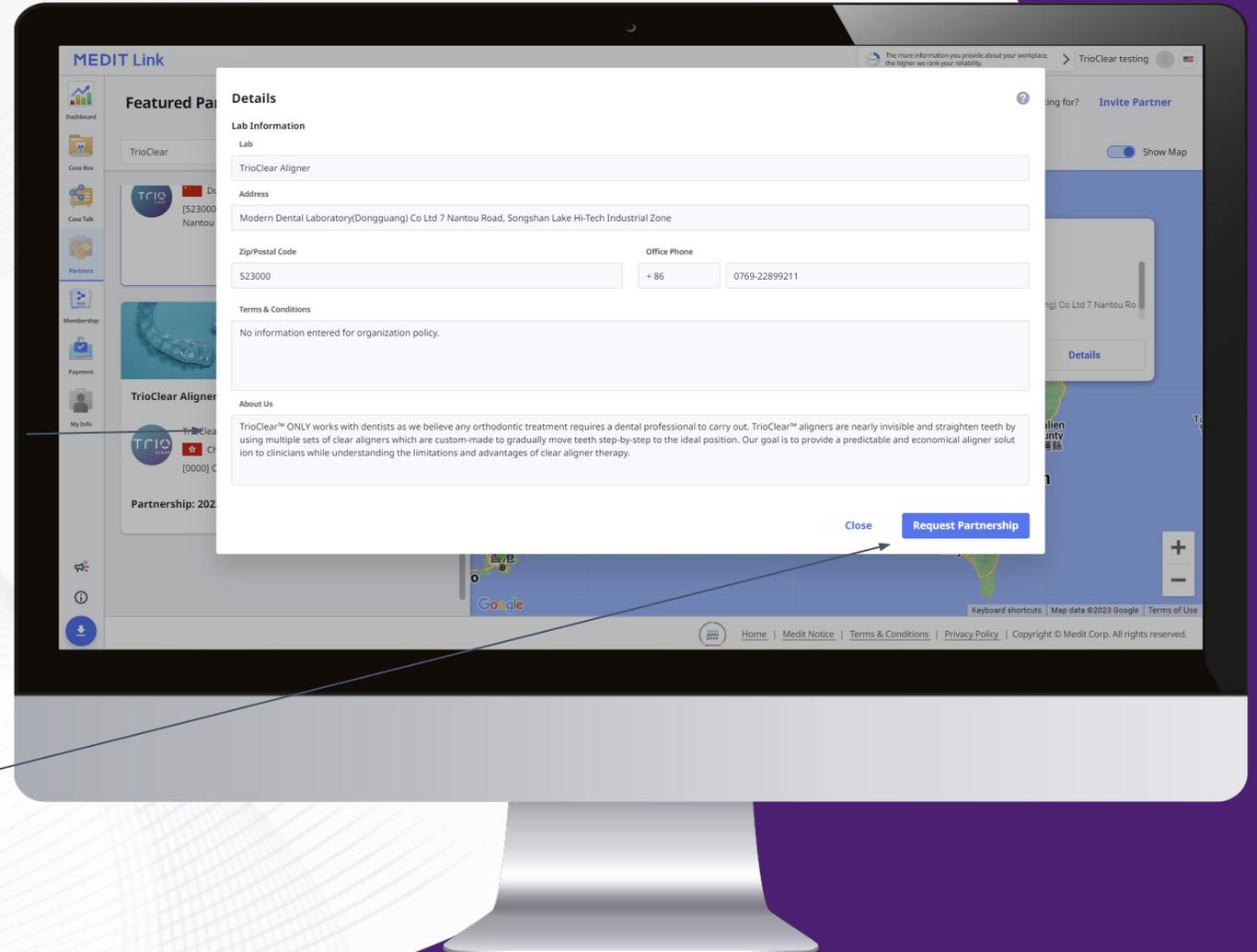
7.1 Add Partnership

5 Press the “Detail” button.



6 Press the “Request Partnership” button at the end of the page and then press “Confirm”.

You will then receive a confirmation email and you can find TrioClear Aligner under the tab of “My Partner List”.



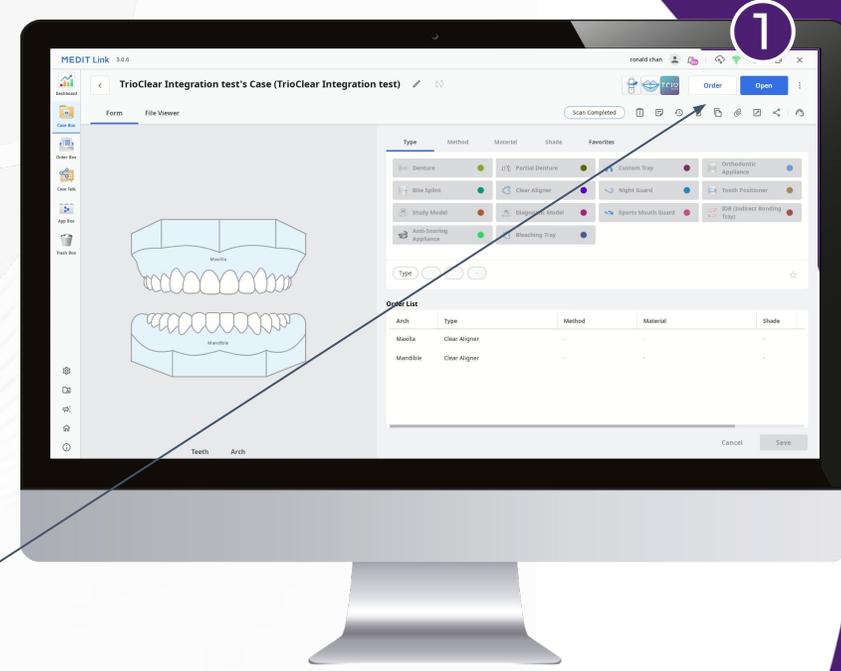
Part 7.

Partner with TrioClear on Medit Link

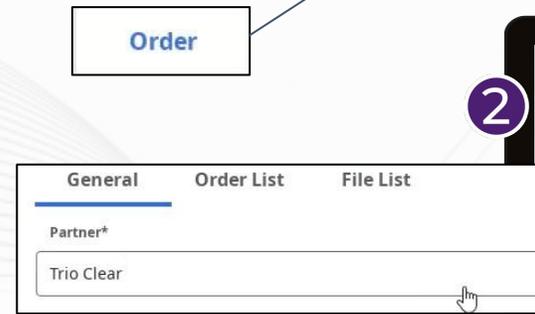
7.2 Order Page



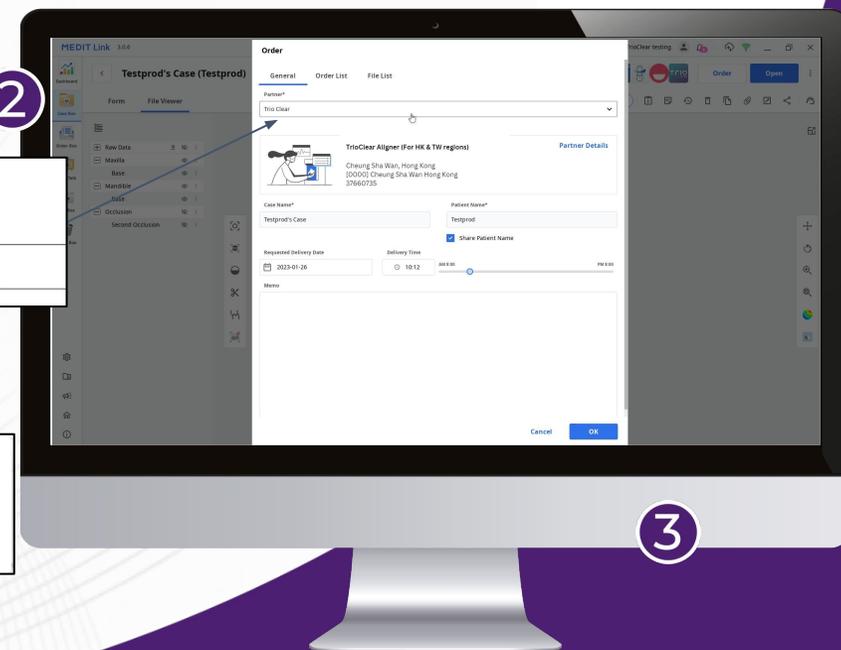
1 When the scan file is ready with the "Scan Completed" status, you can submit it to TrioClear by clicking the "Order" button.



2 Choose "TrioClear" or "TrioClear Aligner (For HK & TW regions)" at the "Partner" dropdown list. (Depends on the "Partner" you've added in Section 7.1)



3 Press "OK" to process your STL files to TrioClear.



Part 7.

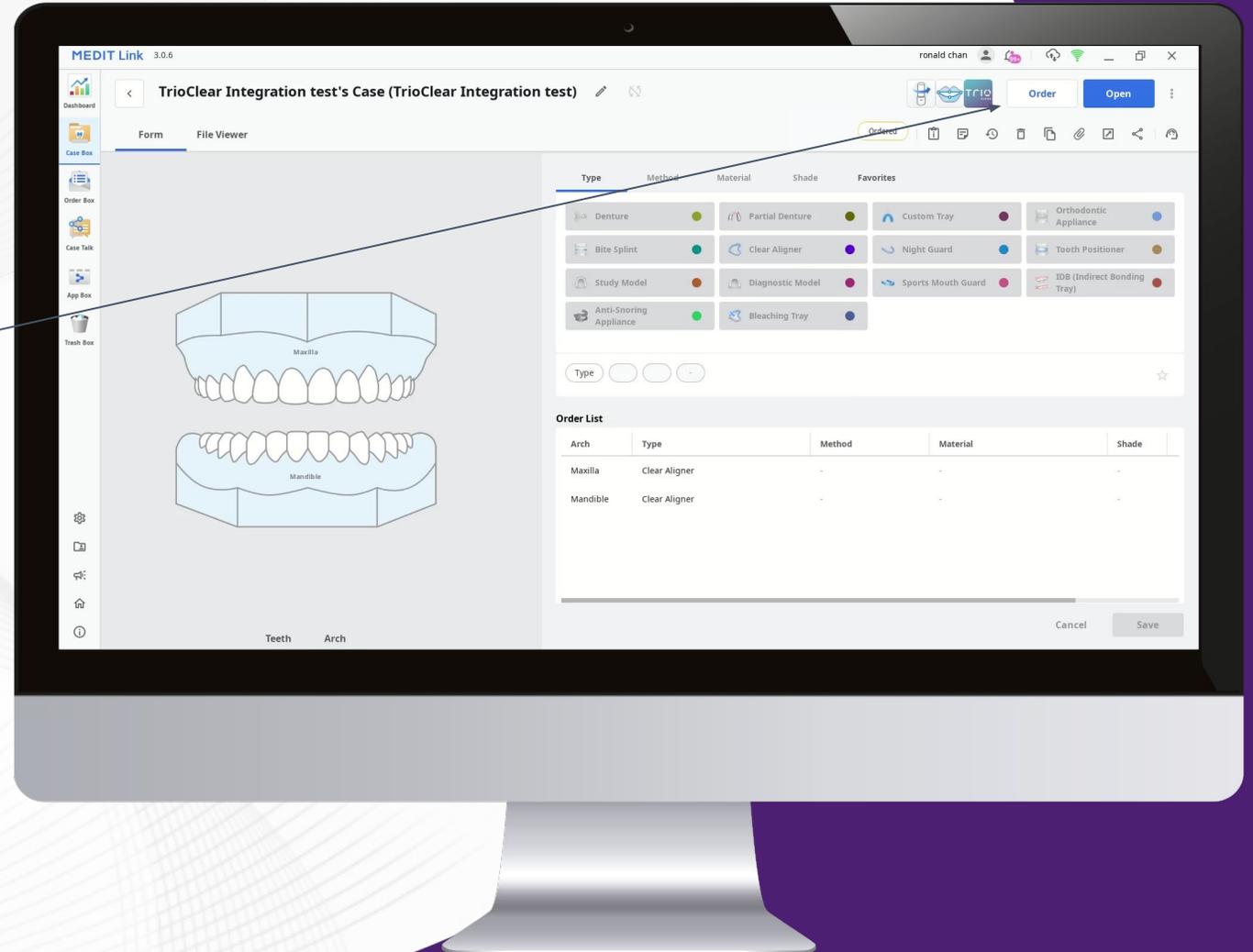
Partner with TrioClear on Medit Link

7.2 Order Page

4 You can check the status of data processing by looking at the toolbar. When it is completed the status will change to “Ordered”.

Ordered

5 Then you will have to leave a message to TrioClear of which patient the STL files belong to at the chatroom on the TrioClear Doctor Submission Portal <https://pro.trioclear.com>. The files will then be uploaded to the corresponding case for your further action.



Part 7.

Partner with TrioClear on Medit Link

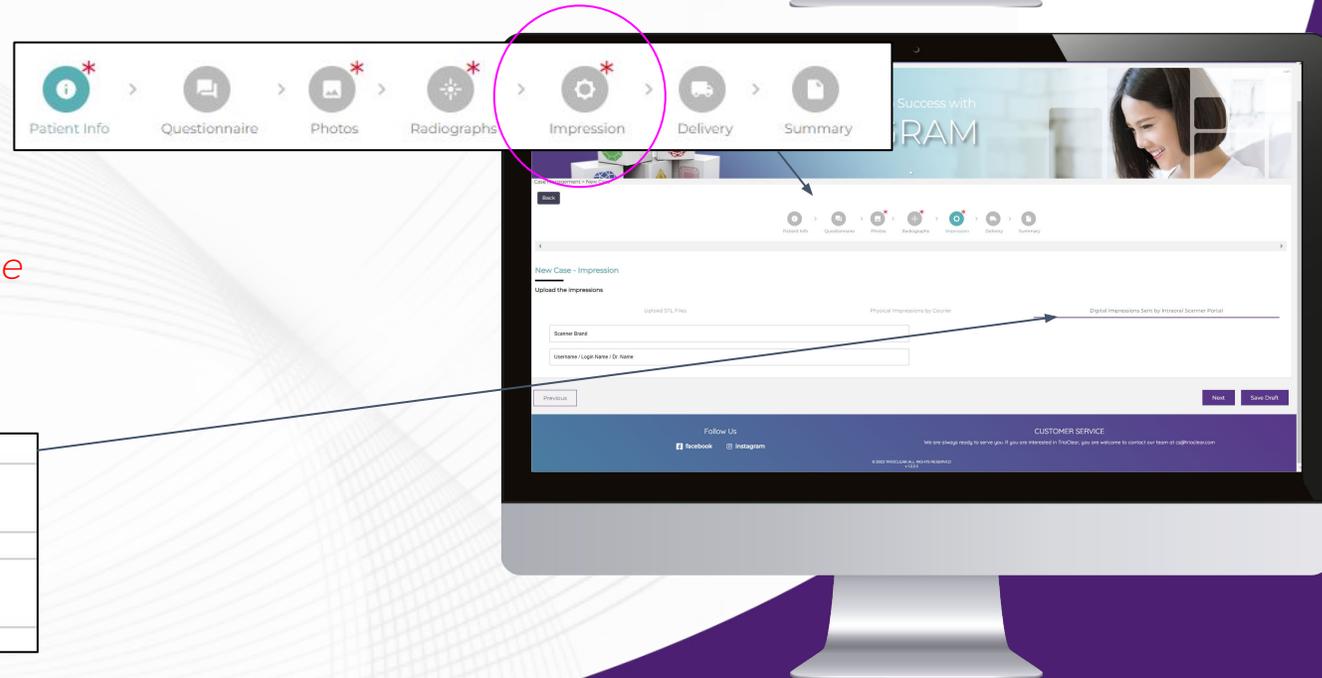
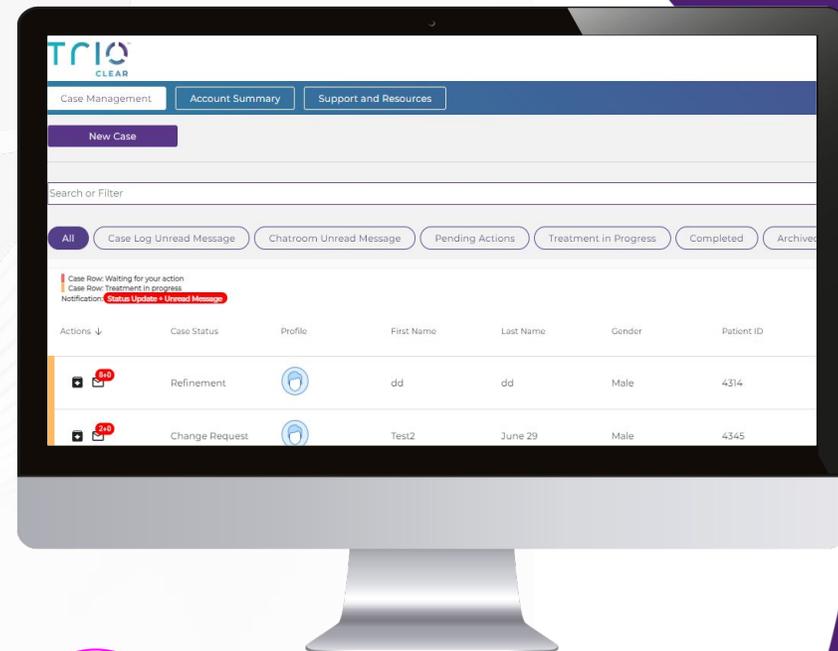
7.3 The Impression Page

Alternatively, you can input details at the “Impression” page when you create the cases on the TrioClear Doctor Submission Portal.



Important note:
At **Impression** page, you should choose “Digital Impressions Sent by Intraoral Scanner Portal”, and insert the Scanner Brand & username / login name / Dr. Name to navigate the correct digital impressions for the patient.

Scanner Brand
Username / Login Name / Dr. Name



Customer support

For questions, please contact your local distributor. Contact details are available on your TrioClear doctor submission portal under Support & Resources.

Please reference Instructions for Use (IFU) for warnings, precautions and directions for use along with this user guide.

Terms & Conditions

<https://www.trioclear.com/terms-and-conditions>

Privacy Policy

<https://www.trioclear.com/privacy-policy>